

INTEGRATED SERVICES

VELERAS PORTFOLIO DESCRIPTION

Overview

Customers today are confronted with the challenge to integrate several end-user services within a single infrastructure platform. Enterprise customers have to provide a wide range of services such as secure remote access via internet, secure access to the intranet services, secure access to Email servers and optimal access to servers which incorporate load-balancing mechanisms.

Our integrated services provide solutions where all these various requirements are combined into a single solution.

Service Offering

Our Integrated Service offers:

- Analysis of customer infrastructure and requirements
- Infrastructure planning separating demilitarized zone (DMZ) and secure zone
- Secure access to Email servers (POP3, IMAP and SMTP)
- Secure access to enterprise networks and servers with SSL-VPN and IpSec technology
- Optimal access to infrastructure equipments (such as server-load balancing)
- Analysis of the performance and scalability issues
- Fail-over capabilities
- Hardware and software choice and scalability requirements are fulfilled
- Performance and fail-over tests
- Provide the costs for the implementation and deployment
- Testing, Implementation and deployment
- Automation tools where ever appropriate

Our Deliverables

- Documentation containing the results of the analysis and requirements
- Implementation and test results
- Customer workshops and presentations
- Periodic status reports
- Manuals for the operation team and Level-1 troubleshooting guidelines
- Guidelines for the implementation and deployment for future extensions

Billing Structure

Depending on the projects and assignments, we offer two billing choices. For scoped projects, we propose a fix pricing. Our estimation is based on the initial evaluation of the scope of the project and the required time scale.

For assignments where the scope cannot be defined initially, we work on a resource-based man-day billing. We offer competitive market consulting rates and highly skilled

engineering resources. We have developed best practice reporting methods and submit our activity reports on a weekly basis.
